Upcoming Immunoglobulin Information Technology System in Ontario

Dear Healthcare Provider,

A new **Immunoglobulin (Ig) Information Technology (IT) System** is being developed within Canadian Blood Services' Hospital Portal, with support from the Ontario Ministry of Health and health system partners across Ontario. The initiative is being undertaken in response to unsustainable growth in demand for Ig, and the need to support appropriate utilization of a limited resource through adherence to Ontario's evidence-based Ig Utilization Management Guidelines. This initiative also aligns with the recommendations from the Office of the Auditor General of Ontario to strengthen immunoglobulin utilization monitoring.

What is the Ig IT System?

The new Ig IT System will replace the current paper-based process used to manage Ig requests in Ontario. The existing paper-based process limits Ontario's ability to capture comprehensive provincial utilization information. The new Ig IT System will improve the quality and completeness of Ig utilization data, enable standardized adjudication of requests, and strengthen provincial stewardship of Ig therapies.

The information required to support requests is expected to remain generally aligned with current requirements. Prescribers (or their delegates) will continue to be responsible for submitting requests, and Transfusion Medicine Laboratory (TML) staff will continue to adjudicate requests and render decisions with guideline-based decision support provided by the system.

What Will This Mean for Prescribers?

The system is intended to support adherence to Ontario's Ig Utilization Management Guidelines, reduce administrative burden, and improve visibility of patient information through:

- Electronic submission of Ig requests and streamlined renewal process
- Automated notifications of request decisions
- Access to patient approval information, including approval status, approved quantities, and expiry dates
- Decision support for evidence-based care and appropriate Ig use
- Reporting capabilities to support patient care and utilization monitoring

Implementation of the Ig IT System is not expected to change how patients receive care from their healthcare providers.

Implementation Timeline

Development is currently underway with participation from pilot sites in the Ottawa region. Pilot testing is expected to begin in **Fall/Winter 2026-2027**. A provincial rollout to all Ontario hospitals is anticipated beginning in 2027-2028.

Training and support resources will be provided before implementation to help users prepare for and successfully use the new system. Additional details will be shared closer to rollout.

Staying Informed

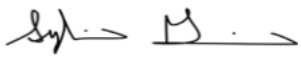
Additional project information, FAQs, training materials, and implementation updates will be shared as they become available. Resources will be posted on the ORBCoN website and communicated to healthcare organizations and prescribers throughout development and implementation.

For more information, please visit:

- **ORBCoN Ig IT System Project Webpage:** Requesting Immunoglobulins (Ig) in Ontario
    - https://transfusionontario.org/en/category/ivig-scig/requesting-ig-in-ontario/

Thank you for your continued commitment to providing high-quality patient care and supporting the appropriate use of immunoglobulin therapies across Ontario. We look forward to working with you as this important initiative progresses.

Sincerely,



Sylvain Grenier, *OMM, CD, B Pharm, PharmD, FFIP, FOPQ*
Director - Plasma Protein and Related Products Formulary Program
Canadian Blood Services