Patient Update: New Ig Request System in Ontario

A new electronic system for immunoglobulin (Ig) requests, called the **Ig IT System**, is being developed in Ontario within Canadian Blood Services' Hospital Portal, with support from the Ontario Ministry of Health and health system partners across Ontario. This initiative supports recommendations from the Office of the Auditor General of Ontario to strengthen immunoglobulin utilization monitoring. The Ig IT System is expected to be introduced in Ontario beginning in 2027 through phased implementation.

What Does This Mean for You?

For most patients, there will be little or no change to how you receive treatment. The new system will improve system efficiency by helping healthcare teams submit, review, and manage Ig treatment requests electronically rather than through paper-based processes. Your healthcare provider will continue to make treatment decisions based on your individual medical needs.

Why Is This Change Being Made?

The Ig IT System is being introduced to:

- Modernize how Ig treatment requests are managed.
- Reduce administrative paperwork and improve communication among healthcare teams.
- Support consistent and appropriate use of Ig products across Ontario.
- Improve oversight of Ig use to support high-quality patient care.
- Help ensure ongoing access to Ig therapy for patients who need it.

Will My Treatment or Care Change?

The use of this system is not expected to change the care patients receive from their providers. The new system is intended to improve administrative and clinical workflows behind the scenes, and to support medical staff in providing the best possible care for patients.

How Is My Information Protected?

The system includes safeguards to protect personal health information and meets the necessary privacy and security requirements. Access is limited to authorized healthcare professionals involved in your care.

Questions?

If you have questions or concerns, please speak with your physician or healthcare team. Additional information and resources about the new Ig IT system project can be found on ORBCoN's *Requesting Immunoglobulins (Ig) in Ontario* webpage here: https://transfusionontario.org/en/category/ivig-scig/requesting-ig-in-ontario/