

Health Canada Contact Information

General Contact Information

Blood Regulations or its Guidance Document bgtd.opic@hc-sc.gc.ca

Enforcement Branch

Biological Product Compliance Program Regulatory Operations and Enforcement Branch Health Canada / Government of Canada bpccp-pcpb@hc-sc.gc.ca

Applying for Registration

The Blood Establishment Registration Application Form (FRM-0353), along with instructions, and submission of form to roeb.blood-sang.dgoral@hc-sc.gc.ca.

Reporting Errors and Accidents

All establishments are to provide E/A reports and any information required under section 107 of the Blood Regulations to Health Canada by:

Email (preferred method): bpccp-pcpb@hc-sc.gc.ca with the subject line “[Establishment Name] – Blood E/A Report” or Fax: 613-960-2156

Adverse Event Reporting

Canada Vigilance Program [website](#)
Health Products Surveillance and Epidemiology Bureau
Marketed Health Products Directorate
Health Products and Food Branch Health Canada
Address Locator: 1908C
Ottawa, Ontario
K1A 0K9
Tel. : 1-866-234-2345 / TTY : 1-800-465-7735
Fax: 866-678-6789

If ever there is an issue where it states that the primary fax line is busy, please see the following alternate fax numbers listed in the preferred order of numbers to try:

613-957-0335 (alternate 1)

613-946-7625 (alternate 2)

613-941-2007 (alternate 3)

E-mail for enquiries: canada.vigilance@hc-sc.gc.ca

Retrospective E/A reporting

If during the analysis of the investigations, any E/A that should have been reported to Health Canada is discovered during the preparation of the annual report, the establishment must notify Health Canada immediately. Written notifications should be sent to the following address:

Email (preferred method): bpcp-pcpb@hc-sc.gc.ca or Fax: 613-960-2156



